

## LOVE OBAN SCHEME INFORMATION FOR BUSINESSES



When a customer wishes to redeem a Love Oban voucher in your business,

- Accept the voucher as you would do cash (vouchers are £5, £10 or £20)
- Check the voucher is genuine and valid by checking the security measures



1. Holographic strip
2. Watermark
3. Serial number
4. Expiry date



5. Heat sensitive ink spot (warm this up by rubbing with your thumb and it will change colour)
6. Barcode

Once you have accepted the voucher as genuine, invalidate it by writing the redeemed date on it and stamping with your business stamp or writing the name of your business across the face.

## MAKING A CLAIM TO BID4OBAN

Complete the claim form with business and bank account details - forms can be downloaded from [www.bid4oban.co.uk](http://www.bid4oban.co.uk) or requested from [yvonne@bid4oban.co.uk](mailto:yvonne@bid4oban.co.uk) or by calling 01631 569915.

- List the voucher number, denomination and expiry date for each voucher and total the vouchers you are claiming for.
- Check that all vouchers have been invalidated by either writing the name of the business across the face or stamping with your business stamp.
- Enclose your used vouchers with your claim form in the prepaid envelope and either post to BID4Oban or deliver by hand to 43 Stevenson Street, Oban PA34 5NA.
- Payment will normally be made within five working days of receipt of your claim.

If you require any assistance, claim forms or prepaid envelopes, please contact Yvonne MacLean, BID4Oban administrator

[yvonne@bid4oban.co.uk](mailto:yvonne@bid4oban.co.uk) 01631 56991